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# Important Safety Recall

October 18, 2007

Dear Homeowner,

HAI has discovered a flaw in the Model 45A00-1 Revision B1 Wireless Receiver, which is an accessory to the HAI Home Control System, that could cause all programmed wireless transmitters to be erased from the receiver’s memory if power is lost. If this occurs, the wireless receiver may fail to receive signals from transmitters monitoring for intrusion detection. In cooperation with the U.S. Consumer Product Safety Commission, HAI is advising that all “Revision B1” receivers be replaced with an updated revision.

### Affected receivers:

Model 45A00-1 Revision B1 Wireless Receivers are affected. The affected receivers were sold between August 1, 2007 and September 4, 2007. If you purchased a Model 45A00-1 Wireless Receiver between these dates, please check the revision code on the receiver to see if it’s affected.

To check the revision of the receiver, look at the serial number label on the back of the unit. The affected Model 45A00-1 Wireless Receivers are marked “B1”. The label on an affected model will look like one of the following:

45A00-1	45A00-1 B1
0717- 0001B1	0717-0001B

Revision “B” and Revision “A1” are not affected. The label on a revision that is not affected will look like one of the following:

45A00-1 A1	45A00-1
0551-0001A	0717-0001B

This problem has been resolved on Model 45A00-1 Wireless Receivers marked “C” or higher. The label on a Revision C unit will look like one of the following:

45A00-1 C	45A00-1
0717-0001B1	0735-0001C

### What you should do:

All users should check the serial number label on the back of the unit to see if their Model 45A00-1 Wireless Receiver is affected. If your Model 45A00-1 Wireless Receiver is affected, you should replace the affected receivers with an updated one.

HAI will replace all affected Model 45A00-1 Wireless Receiver free of charge, even if it is out of warranty.

Call HAI at (800) 229-7256 between 9 a.m. and 5 p.m. CST Monday through Friday to obtain an updated receiver.

HAI regrets the inconvenience that this problem may cause. In the interest of solving the problem as quickly as possible, we offer this product replacement program.

Sincerely,

Home Automation, Inc. (HAI)